SOUTH HAMS FEDERATION

Our Service Providers

The following service providers relate to pupil information.

If you would like to know the other service providers we use in school, please contact us.

Company	Description of Service	Company Privacy Notice	Is the Data Processed Outside the EEA?
Bikeability – Department for Transport	Cycling and transport awareness courses for schools.	https://bikeability.org.uk/privacy-policy/	No
Capita SIMS	School electronic management information system for pupil files.	https://www.capita-sims.co.uk/privacy-notice	No
CEM	Pupil Assessment incl. pupil names and attainment levels.	https://www.cem.org/privacy-notice	No
Collins Big Cat	Delivers effective early phonics development and is a whole-school programme that provides complete support for primary reading.	https://collins.co.uk/pages/collins-big-cat	TBC
Colehayes Park	Field study centre/provider for residential trips	https://www.colehayes.co.uk/cookie-policy/	No
Cool Milk	School Milk Scheme provider.	https://www.coolmilk.com/privacy-cookie-policy/	No
CPOMS	Staff may record their observations about pupils/students where there are safeguarding or welfare concerns.	https://www.cpoms.co.uk/privacy-statement/	No
Cypad – part of the ParentPay Group	Kitchen and Meal Management software integrated with ParentPay.	https://www.parentpay.com/cypad/gdpr/	Yes
DCC Admissions	Electronic requests for school places.	https://www.devon.gov.uk/privacy/privacy-notices/privacy-for-school-admissions/	No

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DCC CIC Portal	Requests made for pupil attendance and attainment information.	https://www.devon.gov.uk/privacy/privacy-notices/privacy-notice-for-child-community-health-and-wellbeing/	No
DCC Evolve	Approval system for trips and overnight residential stays.	https://evolve.edufocus.co.uk/myevolve/privacy.asp	No
Developing Experts	An education remote learning platform for online science lessons.	https://www.developingexperts.com/privacy	Yes – the Data Processor Agreement provides sufficient guarantees that the data will be handled in line with the GDPR and appropriate contractual clauses are in place with any sub-processors
DfE School Census	Legal requirement by the DfE. Termly collecting of school and pupil information.	https://www.devon.gov.uk/supportforschools/administration/information-governance/privacy-notices	No
Edukey Education Ltd	SENDCo Management tool.	https://www.edukey.co.uk/privacy/	Yes
Forest & Beach	Day and residential trip provider.	https://forestandbeach.co.uk/privacy-policy/	No
Fusion Lifestyle	Kingsbridge and Ivybridge Leisure Centres. Swimming and leisure centres.	https://www.fusion-lifestyle.com/	No
Google (YouTube)	YouTube is a service where videos can be stored in the school's private encrypted account to share special events such as Christmas performances.	https://policies.google.com/privacy?hl=en-GB	No
Google Classroom	Google Classroom is a web service to help schools streamline the process of sharing files between teachers and students. Students using Google Classroom can	https://workspace.google.com/terms/education_privacy.html	No

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	view assignments, submit homework, and receive grades from teachers to help them stay on track and organised.		
Google Drive incl. GSuite apps.	Private and secure, staff access Federation drives to share files, documents and photos. GSuite apps include Google Meet for conferencing/meetings, Gmail (school email) Calendar, Contacts @ Jamboard) currently used.	https://policies.google.com/privacy?hl=en-GB	No
Grenville House	Day and residential trip provider.	https://www.grenville.uk.com/privacy-policy/	No
Heatree Activity Centre	Day and residential trip provider.	https://heatree.org/wp-content/uploads/2019/01/Data-Privacy-Notice.pdf	No
Ivybridge Community College	Transfer of pupil data via our MIS system.	https://www.ivybridge.devon.sch.uk/attachments/download.asp?file=2454&type=pdf https://www.ivybridge.devon.sch.uk/attachments/download.asp?file=2456&type=pdf	No
Kingsbridge Community College	Transfer of pupil data via our MIS system.	https://educationsouthwest.org.uk/wp-content/uploads/2020/07/GDPRPrivacyPolicy.pdf	No
Kingsbridge Gazette	Local newspaper where photos and first names may be shared of activities and events which have occurred in school, only if consent has been given by parents.	https://www.kingsbridge-today.co.uk/privacy.cfm	No
Little Wandle	Delivers effective early phonics development and is a whole-school programme that provides complete support for primary reading.	https://www.littlewandlelettersandsounds.org.uk/privacy-policy/	Yes
Loom	Cloud storage for photos and videos and video creation	https://www.loom.com/privacy-policy	Yes
Motional	Mental Health & Wellbeing tool	https://motional.io/docs/legal/privacy-policy/	

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MS Teams	Video conferencing used for parents evenings with parents and pupils and additional meetings between school and parents/carers.	https://privacy.microsoft.com/en-gb/privacystatement	No
My Maths	Interactive Maths learning platform	https://global.oup.com/privacy?cc=gb	Yes
ParentPay	Online cashless payments system to collect payments for meals, trips, clubs, uniform etc.	https://www.parentpay.com/privacy-notice/	Yes
Pobble	Use the resources to support the teaching of writing in our schools.	https://pobble.com/privacy-policy	No
Primary Assessment Gateway	The Primary Assessment Gateway is an IT system that enables Standards Testing Agency and associated third parties engaged with (STA) to prepare for, complete and process numerous activities allowing annual completion of key stage 1 (KS1) and key stage 2 (KS2) national curriculum assessments.	https://www.primaryassessmentgateway.education.gov.uk/publicaccessproduction/webresources/html/sta/privacynotice.html	No
Read Write Inc.	Online Phonics training packages.	https://www.ruthmiskin.com/en/privacy-policy/	No
Reading Cloud Plus	Reading Cloud Plus is an online library management system.	https://www.educationsoftwaresolutions.co.uk/privacy-notice	Yes
Rising Stars - Reading Planet	Education online platform providing reading books for pupils.	https://www.hoddereducation.co.uk/privacynotice	Yes – the Data Processor Agreement provides sufficient guarantees that the data will be handled in line with the GDPR and appropriate contractual clauses are in place with any sub-processors

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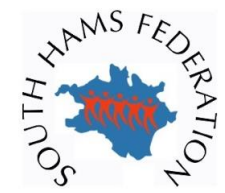
Real PE	Educational platform which focuses on the development of agility, balance and co-ordination, healthy competition and co-operative learning, physical literacy, emotional and thinking skills to achieve in PE, Sport and life.	https://cms.jasmineactive.com/uploads/external/Create-Development-Privacy-Policy.pdf	Yes – the Data Processor Agreement provides sufficient guarantees that the data will be handled in line with the GDPR and appropriate contractual clauses are in place with any sub-processors
Salcombe Embroiderers	Uniform Embroiderer, possible information to pupil names.		No
Schoolcomms	Secure email system used for sending information to parents and carers.	https://schoolcomms.com/schoolcomms-and-gdpr/	No
ESS SIMS	SIMS is the electronic management system we use to manage our pupil files.	https://www.educationsoftwaresolutions.co.uk/privacy-notice	No
Scomis (DCC)	Part of Devon County Council, Scomis are our IT partner ensuring our IT devices, infrastructure hardware and our Cloud based systems run efficiently and effectively.	https://www.scomis.org/privacy/	No
Seesaw	Online education platform to help schools teach remotely, share files and videos between pupils and teachers. Homework and assignments can be uploaded and teachers can grade to help pupils stay on track of work.	https://web.seesaw.me/privacy-policy	Yes – the Data Processor Agreement provides sufficient guarantees that the data will be handled in line with the GDPR and there are appropriate legal agreements in place to protect the data and the rights of the data subjects.
Speechlink	Support for Childrens speech and language.	https://speechandlanguage.support/files/Speech_Link_Multimedia_Ltd_-	No

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		[Privacy_Data_Protection_Policy_-_v1.5n_-_10-09-2018.pdf](#)	
Spelling Shed	An educational online platform used to help with pupil literacy.	https://www.edshed.com/en-gb/privacy	It is possible. Their Privacy Notice includes the statement below: *"If at any time we transfer your personal information to, or store it in, countries located outside of the EEA, including if at any time the United Kingdom is not in the EEA (for example, if our hosting services provider changes), we will ensure that appropriate safeguards are in place for that transfer and storage as required by applicable law. This is because some countries outside of the EEA do not have adequate data protection laws equivalent to those in the EEA. Please contact us using the details at the end of this policy for more information about the protections that we put in place and to obtain a copy of the relevant documents."*
Tapestry	Tapestry is a system which the school uses to make observations of activities undertaken by Reception aged children (at home and at school.)	https://tapestry.info/privacy-policy.html	No

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Tempest Photography	School photography company.	https://www.htempest.co.uk/policies/privacy-policy	No
TT Rockstars	An educational online platform for pupils to practice their times tables.	https://ttrockstars.com/page/privacy	No
Tucasi	This system is used to communicate with parents and enable them to pay for school dinners and trips online.	https://www.tucasi.com/mint-project/uploads/879551979.pdf	No
Zoom	Video conferencing, which can be used for parents evenings with parents and pupils and additional meetings between school and parents/carers.	https://zoom.us/privacy?zcid=1231	Yes